



John Rainey

CFO and EVP, Global Customer Operations

John Rainey serves as PayPal's Chief Financial Officer and Executive Vice President, Global Customer Operations. As CFO, he is responsible for leading PayPal's financial operations, corporate accounting, corporate finance, treasury, financial planning and analytics, investor relations, internal audit, tax, real estate, and sourcing functions.

John also leads the company's Global Customer Operations team, guiding PayPal's efforts to deliver great service experiences through its customer operations centers around the world. This includes leading the global customer services, decisions and analytics management functions, as well as the global complaints and internal controls center of excellence.

He brings more than 20 years of financial management experience to his role on PayPal's Senior Leadership Team. Prior to PayPal, John was Executive Vice President and CFO at United Airlines, one of the world's largest airlines. He spent a combined 18 years between United and Continental Airlines and, as CFO, was responsible for the company's financial operations and corporate strategy functions. He began his professional career at Ernst & Young LLP.

John is on Nasdaq's board of directors, where he is a member of the audit committee and chair of the finance committee. He also serves on the advisory board for Baylor University's Hankamer School of Business.

John earned his MBA and Bachelor of Business Administration from Baylor University.