



Housing Authority Behavioral Health Case Manager – Santa Barbara

The Position:

The Behavioral Health Case Manager will connect Housing Authority of the City of Santa Barbara (HACSB) residents with resources that promote housing retention, stability, and increased self-sufficiency. Services are provided in the Housing Authority offices, in residents' homes, and/or in the community M-F between 8:30am-5:30 pm. Family Service Agency is contracted with the HACSB to provide case management services to support the unique social service needs of residents of HACSB.

Working with those impacted by trauma can be fulfilling and meaningful, yet simultaneously challenging, requiring attention to one's self-care. FSA strives to be a trauma-informed and resilience-oriented organization, actively identifying and employing methods to support staff to embody a healthy and sustainable balance of care for others and themselves.

Sample of Duties and Responsibilities:

- Provide case management services.
- Exhibit a working knowledge of community resources and provide appropriate referral to support access to social, educational, and health services.
- Conduct and lead social skills and health promotion classes to senior citizens
- Provide interpretation and or translation support when appropriate.
- Conduct program outreach and represent FSA at collaborative meetings and community events.
- Provide advocacy/assistance for residents in obtaining public benefits.
- Collaborate with HACSB staff and landlords to address/resolve lease/compliance issues.
- Provide and/or arrange for residents to develop/strengthen independent living skills.

Employment Standards:

- Bachelor's degree required.
- Excellent clinical, interpersonal, analytical, computer, written, and verbal communication skills required.
- Professional attitude, enjoyment of teamwork, and ability to maintain confidentiality a must.
- Minimum of 2 years of case management experience working with diverse communities, low-income clients, the homeless and formerly homeless, seniors, and the disabled preferred.
- Bilingual (English/Spanish) required.
- Valid CA driver license and proof of insurance required.

Classification, Hours and Pay Rate:

- This is a full-time (40 hours/week) position, non-exempt, with benefits. (Benefits include: medical, dental, vision, life insurance, flexible spending accounts and 403(b) retirement plan. Vacation, holiday and sick leave also offered.)
- Pay is dependent on experience.

Family Service Agency (FSA) has long been regarded as one of Santa Barbara County's most reliable and effective nonprofit human service organizations. Our mission is to strengthen and advocate for families and individuals of all ages and diversities, helping to create and preserve a healthy community. We are committed to providing services where they are needed most: in the community. Eighty percent of our services are delivered on school campuses, at community centers and in clients' homes. Our programs, which serve more than 25,000 people annually, combine clinical expertise, bilingual and bicultural staff, and close collaboration with other agencies. At FSA, all services are provided free or on a sliding fee/donation scale and no one is denied assistance because of an inability to pay.

To apply for this position, it is ***required that you submit both a cover letter and resume.***
You can apply to this position at: https://www.appone.com/MainInfoReq.asp?R_ID=3958736
Or search through our portal for other open positions: <http://familyserviceagency.appone.com/>