Order No.	3484471
Agency Name	Avenue 360 Health and Wellness
Job Title	Service Linkage Worker
Job Description (including hours and responsibilities)	Overview: This position provides support to, case coordination for, and behavioral health services to PLWHA. Duties and Responsibilities: Maintains a regular and predictable work schedule. Communicates with others (internally and externally) to provide, exchange, or verify information, answer questions, and address issues of clients. Accomplishes brief assessments and service planning, when brief assessment indicates the need for comprehensive biopsychosocial assessment, SLW coordinates with BH Providers to ensure that patient receives the correct level of care. Answers and returns patient telephone calls and schedules and makes reminder telephone calls for BH service appointments. Participates in multidisciplinary case staffings in order to ensure coordination of care and high-level of services provided to patients of the health center. Familiarity with HIV/AIDS, substance abuse services and treatment, homeless services, and other community resources. Objectivity and self-discipline to avoid emotional involvement in situations that are frequently emotional and high-charged. Keeping abreast of new knowledge and techniques related to the practice of case management and new medical treatment modalities as they might affect the social adjustment or lifestyle of clients via literature, professional settings and staff development activities. Documentation of services provided in client record and required database(s) including data entry in EMR, CPCDMS, GPRA, etc. Performs quality management/assurance activities. Other duties as assigned.
Job Location	Houston, Texaa
Qualifications	Education, Experience, Licensure/Certification, and Skills/Abilities Related Requirements: Bachelor's level degree in Social Sciences or Social Services, and must have had one-year experience in the provision of services to PLWHA, or RWGA waiver. Must be able to demonstrate case management skills and knowledge of associated documentation. Must meet Standards of Care as prescribed by the respective funding source. Bilingual in English and Spanish preferred. Continuing Education and Training Requirements: Participates in trainings required by the funding source.
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Application will be accepted until (closing date):	05/31/2018