Faculty are in the best position to identify the early warning signs that might lead to academic failure. The chance of getting a student back on track to successfully complete a course occurs when the faculty member contacts the student directly as soon as the student:

- starts missing class
- fails to turn in assignments
- earns low grades on exams or assignments

If faculty contact has not resulted in improved academic performance, the faculty member can make a referral to the Foster Success Center. The referral system can be accessed here or from the Faculty/Staff webpage. Only the instructor of record can make a referral as it requires the instructor's Bearid and password.

Referrals are received by an Academic Support Advisor within the department of Academic Support Programs. The advisor will contact the student and discuss the various resources available to the student to get back on track academically.