

ResponseCard Clicker FAQ's

Q: Does my Response Device (clicker) have an on/off button?

A: No, your clicker is always on and able to accept answers. If the screen is blank, the clicker is in sleep mode. There is no need to press anything to wake it up – simply enter your answer.

Q: How do I change the channel?

A: On the QT Response Device, press the 'Channel' button located on the left, type in the channel number, and hit 'Enter' or 'OK'. On the RF LCD Response Device, press the 'Channel' button on the bottom left, type in the channel number, and press the 'Channel' button again.

Q: How do I respond to true/false or multiple-choice questions with the RF LCD Response Device?

A: To respond to a question with the RF LCD Response Device, simply press the button associated with your answer. Again, the clicker may appear off because the screen is blank. Do not press the 'Channel' button – if the LED light is flashing green and red, the clicker is not in the correct mode to accept an answer. Wait for the light to go off before submitting an answer.

Q: How do I respond to true/false or multiple-choice questions with the QT Response Device?

A: Simply press the button associated with your answer. The screen may be blank initially, but you do not need to press anything before or after submitting your answer.

Q: How do I respond to a numeric question?

A: You must have an QT Response Device to answer numeric questions. Enter the numbers associated with your answer and press 'Enter'.

Q: How do I respond to a ranking question?

A: You must have an QT Response Device to answer ranking questions. Press the buttons associated with your answer in the correct order, then press 'Enter' or 'OK'. The screen will display your ranked answers.

Q: Can I change my answer after I've submitted one?

A: Yes, as long as polling remains open, you can submit a new answer. Whatever answer is submitted last before polling closes will be accepted.

Q: How do I know my response has been submitted?

A: On the QT Response Device you will see either a check mark or a smiley face in the bottom middle portion of the screen. On the RF LCD, you will see the response that you pressed on the screen and the LED light will glow solid green.

Q: What does it mean if I see a zero with a slash through it on my screen?

A: Either you are responding to a question incorrectly or polling is not open.

Q: My instructor tells me my answers are not being recorded/I am getting zeros in the grade book but know that I have been responding to questions.

A: Confirm that you are correctly responding to questions as shown above in other FAQs. If you are responding correctly and your answers are still not being recorded, make sure that your current Response Device (clicker) is registered and that the Device ID matches what is in your instructor's participant list. To confirm this, you will need to talk to your instructor.

Q: The LCD screen on my Response Device shows nothing when I press any button.

A: Either the batteries are dead and need to be replaced or your clicker has malfunctioned and you will need to reset it. To reset your clicker, simply take the batteries out of the back of the clicker and replace them.

Q: If one of my instructors requires a QT Response Device and another requires a RF-LCD Response Device, do I need to purchase both?

A: No, purchase the QT Response Device. It will work in both classes.

Q: Can I share my Response Device (clicker) with a roommate?

A: Yes, as long as he/she is not in the same class and section with you and/or is using it in another class at the same time.