

Cancel Push Notification To Use Duo Mobile Passcode

1. Log into Baylor service protected by Duo with your BearID & password.



BAYLOR
UNIVERSITY

BearID

Password

Do Not Remember Login

Protected by 

Log In

- When you see that Duo has pushed a notification to your device, click on the Cancel button in the lower right-hand corner (outlined in red below).

A screenshot of the Duo authentication interface. On the left is the Baylor University logo. The main area shows a "Device:" dropdown menu with "iPhone 6 - 2020-000-0000" selected. Below this is the heading "Choose an authentication method" with three options: "Duo Push RECOMMENDED" with a "Send Me a Push" button, "Call Me" with a "Call Me" button, and "Passcode" with an "Enter a Passcode" button. There is also a "Remember me for 7 days" checkbox. At the bottom, a blue bar contains the text "Pushed a login request to your device..." and a "Cancel" button, which is outlined in red.

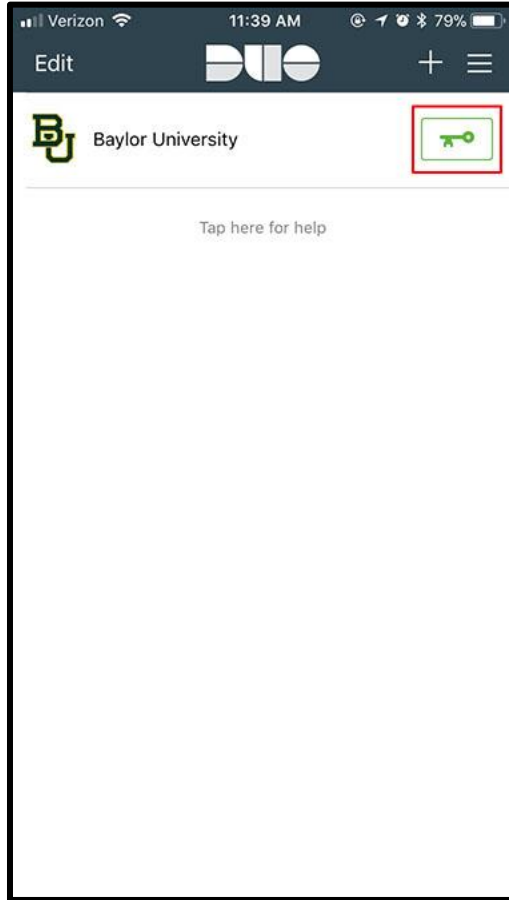
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- When presented with Duo Authentication Methods, click on Enter a Passcode (outlined in red below).

A screenshot of the Duo authentication interface, similar to the previous one. The "Device:" dropdown is still "iPhone 6 - 2020-000-0000". The "Choose an authentication method" section is the same. However, the "Enter a Passcode" button is now outlined in red. The blue bar at the bottom now contains the text "Authentication request canceled." and a close "X" button.


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4. Open the Duo Mobile app on your mobile device & click the key next to the Baylor University entry (outlined in red below) to display the code – the code changes after each use & after 45 seconds have elapsed.



5. Enter that code on the Duo Authentication Method screen displayed on your computer (outlined in red below) & then click the Log In button.



 Device:

Choose an authentication method

DUO PUSH RECOMMENDED

Call Me

Remember me for 7 days

Powered by Duo Security

Enter a passcode from Duo Mobile, a text, or a hardware token.

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