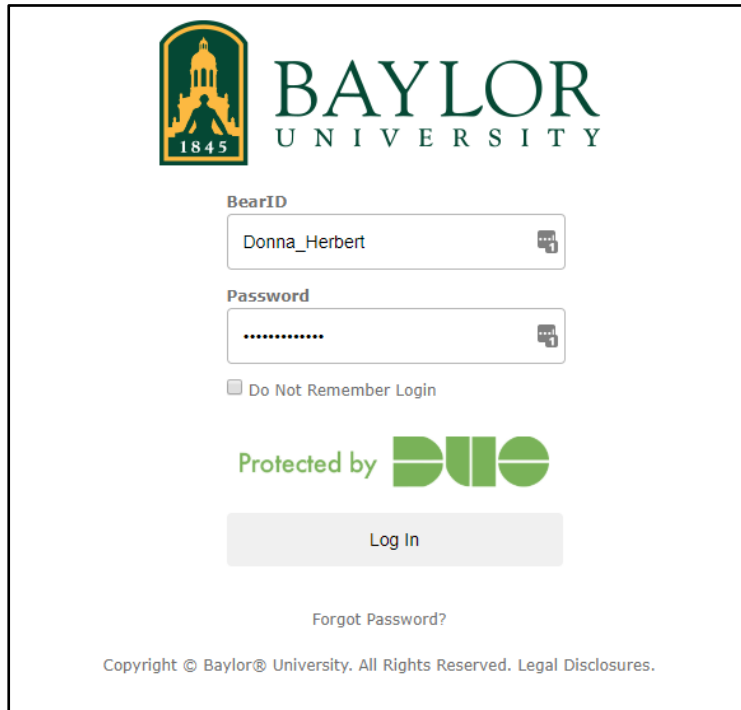


GlobalProtect VPN Installation Instructions for Mac

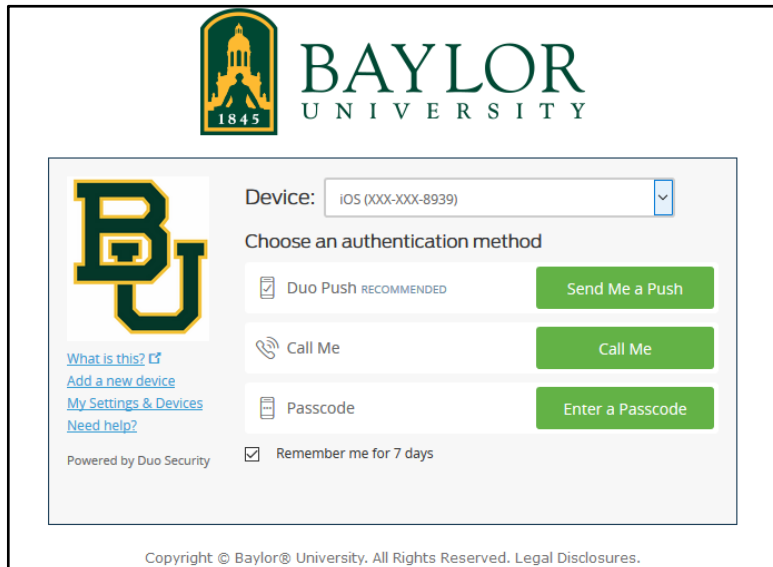
To install the GlobalProtect client on your computer, go to: <https://vpn.baylor.edu>

You will see the Baylor Shibboleth log-in page:

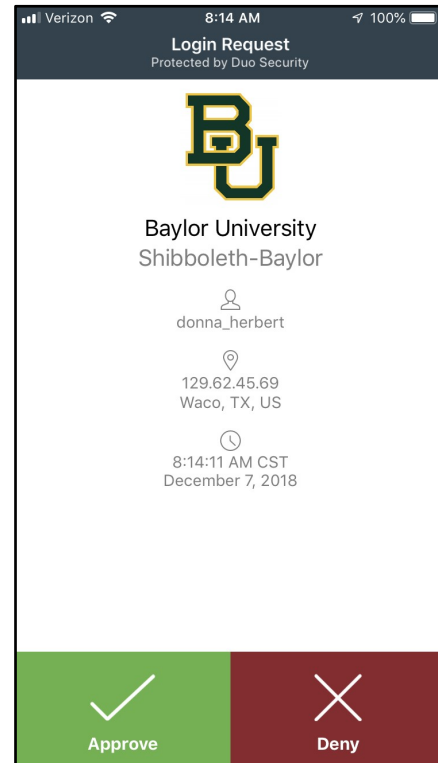


The screenshot shows the Baylor University login page. At the top left is the Baylor University logo with the year 1845. To the right, the text "BAYLOR UNIVERSITY" is displayed in a serif font. Below the logo, there are two input fields: "BearID" containing "Donna_Herbert" and "Password" containing a series of dots. A "Do Not Remember Login" checkbox is present below the password field. A green "Protected by DUO" logo is centered below the input fields. A large grey "Log In" button is positioned below the DUO logo. At the bottom center, there is a link for "Forgot Password?". The footer contains the text "Copyright © Baylor® University. All Rights Reserved. Legal Disclosures."

Enter your BearID and password and click the “Log in” button. The DUO verification screen will appear. Select your verification option and then Approve.



The screenshot shows the Duo verification screen on a desktop. At the top left is the Baylor University logo. To the right, the text "BAYLOR UNIVERSITY" is displayed. Below the logo, there is a large "BU" logo. To the right of the "BU" logo, there is a "Device:" dropdown menu showing "IOS (XXX-XXX-8939)". Below the device selection, there is a section titled "Choose an authentication method" with three options: "DUO PUSH RECOMMENDED" with a "Send Me a Push" button, "Call Me" with a "Call Me" button, and "Passcode" with an "Enter a Passcode" button. There is also a "Remember me for 7 days" checkbox. At the bottom left, there are links for "What is this?", "Add a new device", "My Settings & Devices", and "Need help?". The footer contains the text "Copyright © Baylor® University. All Rights Reserved. Legal Disclosures."



The screenshot shows the Duo verification screen on a mobile device. At the top, the status bar shows "Verizon", "8:14 AM", and "100%". Below the status bar, the text "Login Request" and "Protected by Duo Security" is displayed. The Baylor University "BU" logo is centered. Below the logo, the text "Baylor University" and "Shibboleth-Baylor" is displayed. A user profile icon is shown with the name "donna_herbert". Below the name, a location pin icon is shown with the address "129.62.45.69" and "Waco, TX, US". Below the address, a clock icon is shown with the time "8:14:11 AM CST" and the date "December 7, 2018". At the bottom, there are two large buttons: a green "Approve" button with a white checkmark and a red "Deny" button with a white X.

This page will appear next. Select the download for Mac.



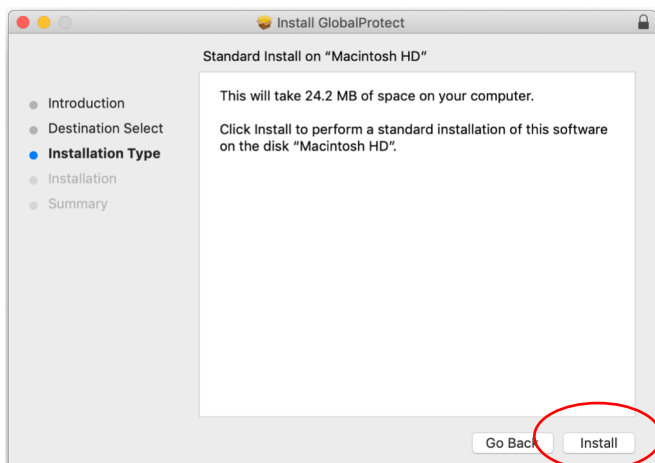
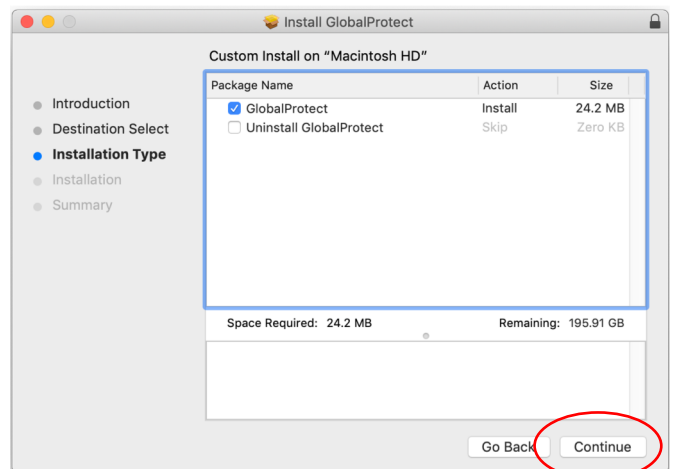
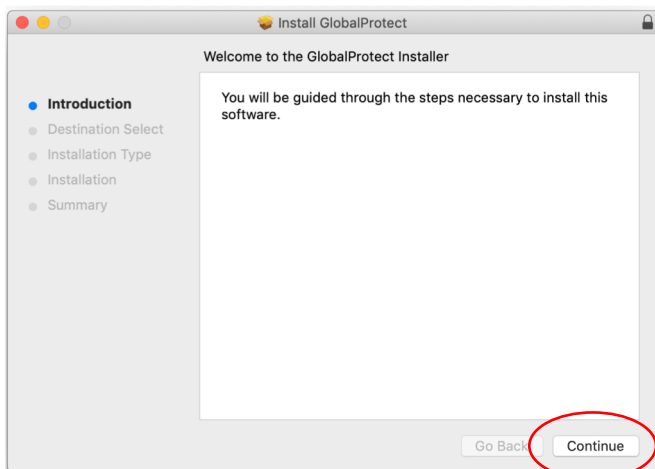
paloalto
NETWORKS®

GlobalProtect Portal

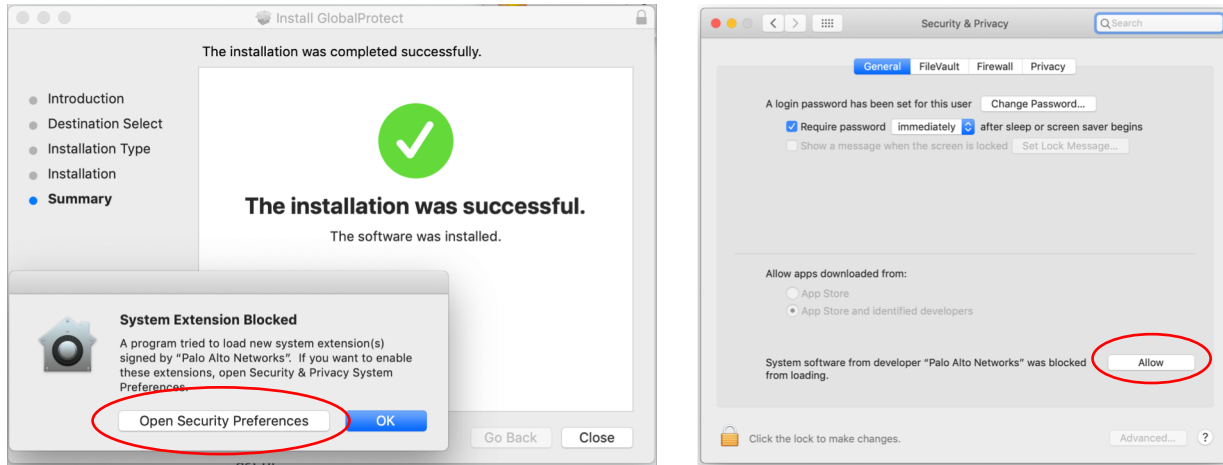
[Download Windows 32 bit GlobalProtect agent](#)
[Download Windows 64 bit GlobalProtect agent](#)
[Download Mac 32/64 bit GlobalProtect agent](#)

Windows 32 bit OS needs to download and install Windows 32 bit GlobalProtect agent.
Windows 64 bit OS needs to download and install Windows 64 bit GlobalProtect agent.
Mac OS needs to download and install Mac 32/64 bit GlobalProtect agent.

This will download the GlobalProtect installer. Find the installer in your Downloads folder (or wherever you have designated downloaded files to go), and double-click to start the installation.



You may have to allow access to GlobalProtect in the Security & Privacy settings:



Once the installation has completed, you will see the GlobalProtect icon in your Menu Bar.



If you have questions about the installation of GlobalProtect, please contact the Help Desk at 254-710-4357.