Re-Provisioning a GOOD Link Device
Palm OS

1. Go to the GoodLink Home Screen (get here by clicking on GOOD from your main icon screen…the GoodLink Home screen is where you see a preview of your agenda).

2. Type '**debug**' (without the quotes). You will not be able to see the characters as your are typing, however, after typing the word, a command line prompt will appear.

3. At the command prompt, type '**reprov**' (without the quotes) and hit the enter key. You will see a line that says "This will erase ALL data and reprovision the device - are you sure you want to do this?"

This will NOT erase the entire handlheld. Only GoodLink will be re-installed.

3. Type a capital '**Y**' (without the quotes). The device will reprovision and soft-reset. After it has completed, you will want to run the fetch command to repopulate your subfolders.

Running the Fetch command to re-populate your subfolders

After you have intitially provisioned or after re-provisioning your GoodLink enabled device, you will need to populate your sub-folders using the fetccommand. This will give you step-by-step instructions on how to do this.

1. Go to the GoodLink Home Screen (get here by clicking on GOOD from your main icon screen…the GoodLink Home screen is where you see a preview of your agenda).

2. Type 'debug' (without the quotes). You will not be able to see the characters as your are typing, however, after typing the word, a command line prompt will appear.

3. At the prompt, type: "fetch 1000 inbox:*" (without the quotes) and hit the enter key.

This will pull 1000 messages from all the sub-folders located under your Inbox on Exchange and place pointers to them on the device. If you have more than 1000 messages in a folder you need to pull, simply follow the steps again to get the rest.

Notes: Only folders under the inbox can be sync'd with GoodLink. GoodLink does not support .pst files.