Verizon Calling Features: Basic Voice Mail

Description

Voice Mail takes a caller's message when you can't answer the phone. You will receive a message-waiting indicator to let you know that a message has been left for you. Basic Voice Mail includes:

- 20 messages
- 3 minute maximum per message
- 21-day retention

For more capacity, you should consider signing up for Enhanced Voice Mail.

How to Use It

To access your voice mailbox:

1. Press ***VM (*86)** and **SEND**.
2. Follow the prompts to enter your password and retrieve your messages.

   NOTE: If you hear your own system greeting when you dial *VM (*86), press # to interrupt it and follow the prompts to enter your password. To avoid having to enter your VM password each time you call your VM, save your password to your Blackberry by selecting Phone, Options, Voicemail, and Additional numbers. Here you will enter 2 comma's (pauses), an asterisk (*), and your newly set 4 digit VM password (note- this can be, but is not necessarily your data password on your Blackberry).

While listening to a message, press:

- 1 = Rewind
- 1-1 = Rewind to beginning of message
- 2 = Pause
- 3 = Fast Forward
- 3-3 = Fast Forward to end of message
- 4 = Slower
- 5 = Envelope Info (date/time message was sent)
- 6 = Faster
- 7 = Delete Message
- 9 = Save Message
- * = Cancel/Exit
- 0 = Help
- # = Finish/Skip

After listening to a message, press:

- 6 = Forward**
- 7 = Delete
- 8 = Reply**
- 9 = Save
- 0 = Help