# Contact Groups in Microsoft Outlook 2010

# What are Contact Groups?

A contact group is a collection of contacts in your email. It provides an easy way to send e-mail messages to a group of people. For example, if you frequently send messages to the marketing team, you can create a contact group – called "Marketing Team" – that contains the e-mail addresses of everyone on that team. A message sent to this contact group goes to all recipients listed in the contact group. You can include contact groups in email messages, task requests, meeting requests, and even in other contact groups.

Note: Prior to Outlook 2010, contact groups are referred to as Distribution List in 2007.

## **Create the Contact Group**

1. On the Outlook home page, click the **Contacts** Button, located in the left pane. Right-Click the white space and click **New Contact Group**.



2. In the name box enter a meaningful name for your group. Press the **Enter** key on your keyboard. This will cause the title at the top of your window to change to the name you have just entered. I.E. "Marketing Team".



Your contact group is now created; you can begin to add email contacts to your contact group.

# **Add Contacts to Your Contact Group**

Once your contact group has been saved in the contacts folder you can begin adding email contacts to your contact group. In this section and in the following, we demonstrate the use of adding members from the address book, manually entering new contacts, and copying contacts from an email message.

## Adding Contacts from Address Book

1. Ensure the contact group that you wish to add contacts to is open. (By double clicking the contact group from the Contacts tab.)



2. Click the **Add Members** button to add members from your Address Book. Then, click **From Address Book** from the drop-down menu.



3. Click on the contact you wish to add to your contact group, then click the **Members** button on the bottom left of the screen. This will add the selected contact to the text box next to the **Members** button. Add as many contacts as you wish by repeating the selection process just described. Alternatively, you can use the search box to find a specific contact. Click **OK** when finished.

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Name	Title	Business Phone	Location
8 Abbott, Torie	Student-Pre-Social Work		1
& Abbott-Kirk, Jane	Associate Professor	710-1417	ROXYGH 207
& Abbuhl, Brittany M	Student-Geology		
& Abdallah, Alex	Student-Journalism		
& Abdallah, Ali	Student-No major		
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& Abdel-Rahman, Shereen S	Student-Health & Science	e Stu	
& Abderrahman, Adam	Masters Student-Busines	s A	
8 Abdolvahabi, Alireza	Doctoral Student-Chemis	try	
8 Abdou, David S	Student-Undecided		
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8 Abebe, Eskindir	Student-Electrical and Co	mpu	
8 Abebe, Sara A	Student-Pre-Nursing		
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- 4. Once you have clicked **OK**, your Contact group should now show your newly added contacts. An example appears below.
- 5. Once you have added all email contacts to your Contact group, click the **Save & Close** icon at top left of your screen.



6. To open your Contact group, click the **Contacts** tab on the left side of your home page. You will see your Contact group in the white space to the right. To return back to your mailbox, select the **Mail** tab.



#### **Adding Contacts Manually**

- 1. Ensure the contact group that you wish to add contacts to is open. By double clicking the contact group from the Contacts tab.
- 2. Click the **Add Members** button to add members manually. Then, click **New E-mail Contact** from the drop-down menu.



Fill in the display name with what you want to appear as the contact name. Type the contact's email address into the E-mail address text box. Leave the E-mail type and Internet format options on their automatic settings, and make sure the Add to Contacts box is checked. Click OK.

Add New	Member	x				
P	Display name: E-mail address:	Joe Smith Joe_Smith@testemail.com				
	E-mail type:	SMTP Custom type				
	Internet format:	Let Outlook decide the best sending format $\ lacksquare$				
	☑ Add to Contacts					
		OK Cancel				

4. Click **Save & Close** when finished. This will add your new contact to the contact group. Repeat the previous steps for each additional contact you want to manually add to the group.



#### Adding Contacts from an Email Message

1. Open the email message that you wish to copy a contact from (this can be a sent or received message). With your mouse, hover over the name(s) in the **From** or **To** box that you wish to copy to your Contact group. Hovering over the desired contact(s) will cause it to turn blue.



2. Right click on the contact(s) you are currently hovering over and select **Copy** from the dropdown menu. Then, you can close the email.

Note: Hovering over a contact will display a contact box to appear showing additional information, and allowing you to do additional actions if desired. You can ignore this for the purpose of copying the contact.



3. On the Outlook 2010 home page, click the **Contacts** button located in the left pane. Open your desired contact group by double clicking it.



4. Once you have double clicked on your contact group, click the **Add Members** button, on the **Contact Group** tab, in the **Members** group. Select **Address Book**.



5. At the bottom of the **Select Members** dialog box, in the **Members box**, right-click and then **Paste** your contact(s) into the members text box. Click **OK** when done.



The member's e-mail address will be included when you copy and paste from the original e-mail message.

6. The contact is now added to your contact group.

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# **Deleting a Contact from a Contact Group**

1. On the Outlook 2010 home page, click the Contacts Button located in the left pane. Double click the contact group you want to edit.



2. Click the contact you want to delete, and then click **Remove Member** under the Contacts tab.



# **Deleting an Entire Contact Group**

- 1. On the Outlook 2010 home page, click the **Contacts** Button located in the left pane.
- 2. Highlight the contact group you want to delete by clicking it once.



3. Click the **Delete** button, located at the top under the **Home** tab.



Note: You can also delete your Contact group by right clicking it and selecting Delete.

# **Sharing a Contact Group**

You can share a contact group with others by including it in an email message. The recipient(s) can then save it to their Contacts. There are two methods for generating the email with your contact group attached – both methods are described next.

## **Method One for Sharing a Contact Group**

1. Highlight the contact or contact group you want to share by clicking it once. Click the **Share Contacts** button.



2. This action will cause a new email message to appear. Enter in the desired email addresses you want to share your contact group with. Press **Send** when finished.



## Method Two for Sharing a Contact Group

- 1. Create a new email.
- 2. With that email still open, go to the main Outlook 2010 window. Go to the navigation pane and click the **Contacts** button to open the contact group window.
- 3. Drag the contact group that you want to share into the new email message body. Your Contact group will appear in the **Attachment** text box of your email.



4. Enter the recipients you want to share the contact group with, then press **Send**.

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