

Verify Who Has Access to Your Computer

When someone from ITS comes to work with you on a software or hardware issue related to your computing needs, make sure they show proper identification. All ITS staff and student workers (as well as those in the Electronic Library) have new badges that are very different and more secure than those used before this summer. You can see the new official design and get more information about the badges at the ITS website (www.baylor.edu/its) by choosing "ITS Badge Information" from the Security drop down menu.

Be assured that anyone dispatched from ITS to address a problem with a university-owned computer will be carrying this picture ID that says they are from ITS. Student worker badges indicate the current academic year. So, ask for identification! Call ITS (at ext. 4357/HELP) for verification! We will not be offended. It is the right thing to do.



Use a Password for Your Mobile Device

Your personal and work-related data are not just vulnerable on computers. Smart phones, PDAs, and other mobile devices (e.g. iPad, netbook) on which you access email or log into websites can put your data at risk as well. It is important to password protect those devices to prevent unauthorized access if lost or stolen. University guidelines state that a password is required for all Baylor-owned units and they are delivered with a password enabled. (See "Mobile Device Guidelines" on the ITS website under About Us at www.baylor.edu/its.) If you access Baylor resources from a personal mobile device, that unit should also be protected by a password.

Some upgrades to mobile device operating systems, like the iOS 4 update for iPhones, may wipe out established passwords. In these situations, be sure to re-enable the password as soon as possible. If you have questions about password procedures on mobile devices, call the ITS Help Desk at extension 4357/HELP.



Help!!

For questions related to these or other campus security or technology issues, call the ITS Help Desk at extension 4357/HELP.

Follow us on Twitter at http://twitter.com/BaylorITS_Alert to receive notifications when there are issues and network outages.

Protect Your Past, Secure Your Future

