Case Worker – Padua Poverty Pilot

Are you detail oriented, reliable, and energetic? Do you possess a strong sense of justice? Have you been described as having an uncanny ability to read people and situations? Do you have the capacity to use your experience, combined with knowledge of established policies, to make sound decisions? Are you passionate about helping people out of poverty permanently?

If this sounds like you, keep reading.

Catholic Charities Ft. Worth is looking for a compassionate, organized team player to serve as our Client Services Case Worker in our Padua Poverty Pilot*. This role requires adaptability, strong intuition, and commitment to the program model. (See more information about the pilot below.)

What will you be doing?

1) Support service delivery
As part of a two person team, you will work with your Case Manager to perform comprehensive assessments with clients and develop and implement individualized service plans to address identified needs within established time frames. You will assist clients with service coordination as they work toward obtaining service plan goals. You will also help clients with practical needs, such as setting appointments, coordinating transportation, completing forms and documentation, and securing employment and housing assistance.

2) Serve as a strong advocate
You will advocate for your clients with service providers and other community entities. You will lead service coordination among multiple providers, initiating and monitoring service collaboration to support client goals and needs. You will provide after-hours assistance as needed.

3) Promote quality client experience
Working together with Case Managers, your job will be to ensure timely service delivery and accurate documentation. You will maintain current knowledge of resources, practices and issues around poverty and family self-sufficiency and contribute this knowledge during regularly scheduled client consultations with Case Managers. You will participate in staff training and development opportunities and comply with research and evaluation protocols to support excellence in your work.

QUALIFICATIONS

- Bachelor’s degree in social work or relevant discipline preferred
- Experience in a similar position a plus
- Previous experience with low-income populations preferred
- Must have reliable transportation, valid Texas driver’s license, and liability insurance
- Bilingual in Spanish a plus, but not required
- Strong interpersonal skills and the ability to build rapport with clients and work collaboratively with other team members
- Excellent written and verbal communication skills
- Ability to navigate successfully through multiple software applications

COMPENSATION AND BENEFITS

Catholic Charities Fort Worth offers a variety of benefits to our staff including medical, dental, vision, and life insurance. Our employees can participate in a retirement plan with a generous match. A progressive paid leave plan allows you to earn more time off the longer you are employed and we provide paid time off for designated holidays. We also offer flexible work schedules and a friendly, supportive environment. This is a salaried position with a range of $33,280 to $35,880, based on skills and experience.
TO APPLY
All interested applicants must visit our website (www.catholiccharitiesfortworth.org) and apply via the employment link at the bottom of the page. Candidates much also complete a work traits survey via this link. **Resumes received without being accompanied by a completed survey will not be considered.**

Due to the volume of applications, only qualified applicants will be contacted. **No phone calls, please.**

*Catholic Charities Fort Worth is an equal opportunity employer.*

ABOUT US
Catholic Charities Fort Worth (CCFW) is an enterprising nonprofit with a belief that ending poverty is possible. Our diverse services, poverty solutions, and income-generating social enterprises help tens of thousands in our 28 county diocese each year, most of whom are the working poor, some of whom are even Catholic. We strategically challenge the way poverty is addressed nationwide by scrupulously testing our own case management methods through research partnerships, exporting our known-solutions to other non-profits, and serving as a resource for what works on Capitol Hill. We invite you to come and check out our nonprofit 2.0 approach. For more information, please visit us at catholiccharitiesfortworth.org.

OVERVIEW OF THE PADUA POVERTY PILOT
The overarching goal of CCFW's ending poverty study, the Padua Pilot, is to improve the human condition and embrace diversity by moving a significant number of clients out of poverty. That is, instead of each program working independently to serve the client based on that program's target outcomes, the family is assessed to determine a customized path out of poverty. CCFW defines poverty as a lack of knowledge and opportunities and an outlook that inhibits one from living a healthy, self-sufficient, and fulfilling life.