Veterans Service Representative Positions, GS-996
Veterans Benefits Administration
US Department of Veterans Affairs

A career with the Veterans Benefits Administration will provide you with meaningful and challenging assignments right away, and an opportunity to have real impact in the delivery of services to veterans.

As a Veterans Service Representative you can quickly make important contributions. Combine this with a highly competitive salary, excellent benefits, a leading edge work environment, nationwide locations, and unrivaled training opportunities and you have the makings of a great career start.

Compensation
Entry-level Veterans Service Representatives will generally begin at a salary at the GS-7 level, $40,033 per year. After three years, your projected annual salary is likely to be in the $53,925 to $70,103 range. These salaries are based on a normal 40-hour workweek; any overtime required is compensated. Promotions and salary increases typically occur on an annual basis, so you can rapidly advance in both salary and responsibility.

Challenging Assignments
As a Veterans Service Representative you will be a decision-maker, playing a pivotal role in fulfilling America’s commitment to those who have stood in harm’s way to defend the freedoms we cherish. Your decision-making responsibilities will involve learning and applying laws that provide the most comprehensive package of benefits and services to veterans and their survivors in the world. Those decisions directly translate to a claimant’s access to disability payments, education, and vocational rehabilitation opportunities. In addition, your decisions impact on the health care and financial assistance for surviving spouses and children. You will be joining a workforce striving to work accurately, compassionately, and thoroughly to help veterans receive the benefits they are entitled to and deserving of.

Benefits
The VBA also offers an outstanding benefits package that includes paid vacation and sick days, substantial health benefits, life insurance, and retirement plan. There are 10 paid Federal holidays and you immediately begin to accrue paid vacation and sick leave. Depending on your length of service, you earn 13 to 26 days of paid annual vacation per year and 13 sick days per year. The government’s three-tiered retirement plan (Social Security, including Medicare; a Basic Benefit Plan; and a Thrift Savings Plan, similar to 401(K) plans in the private sector) offers excellent benefits financed through payroll deductions and employer’s contributions. The Thrift Savings Plan is a tax-deferred retirement savings and investment system in which the Government makes a basic contribution to your account and partially matches your contributions (up to 5%).

Quality of Work Life
At the VBA, we realize that you have a life beyond your job. So we have instituted a number of progressive policies for our employees, including flexible work hours, liberal vacation and sick leave policies and paid holidays.

Training
The VBA recognizes the importance of a personal and organizational commitment to continuous learning and the benefit it provides to both veteran clients and you as an employee. We will provide a comprehensive training and development program that will begin the day you start your career and continue throughout your service with us.