Connecting to VPN using the AnyConnect Program:

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1. Install the Cisco AnyConnect Secure Mobility Client on your computer from here: https://baylor.app.box.com/s/pl293wje2pbmh4v2zf8u

2. Open Cisco AnyConnect Secure Mobility Client on your respective OS (FIG 1.1 or FIG 1.2).

   Windows FIG 1.1  MAC FIG 1.2

3. Next enter babel.baylor.edu into the VPN field (FIG 1.3 or 1.4) and click Connect.

   Windows FIG 1.3  MAC FIG 1.4
4. Change the "Group" to "BAYLOR-TWO-FACTOR" and enter your BEAR ID, PASSWORD, and Second Password (Push (Preferred), Phone, or SMS) (FIG 1.5 or FIG 1.6). Click OK.
5. Read the agreement and click the **Accept** button if you agree to the terms. (FIG 1.7 or 1.8).

![Cisco AnyConnect](image)

**Windows FIG 1.7**

6. Once, the Cisco AnyConnect Secure Mobility Client has successfully connected you will see the Cisco AnyConnect Secure Mobility Client icon in your system tray or launch bar with an orange/yellow closed lock icon (Fig 1.9 or Fig 1.10). This will allow access to those systems that require VPN.

![Cisco AnyConnect](image)

**Windows (FIG 1.9)  MAC (FIG 1.10)**
6. Once, you are finished utilizing the Cisco AnyConnect Secure Mobility Client you can right-click the icon (FIG 1.11 or FIG 1.12) in the system tray or launch bar and click **VPN Disconnect or Disconnect** which will end your session.

![Windows (FIG 1.11)](image)

![MAC (FIG 1.12)](image)
Common Issues:
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To help you quickly resolve some problems that might arise when using the Cisco AnyConnect Secure Mobility Client software, we are supplying two common errors:

1) "Could not connect to server. Please verify Internet connectivity and server address."
   This is the client's way of showing you it cannot connect to the VPN concentrator.
   Please review your software or hardware firewall settings to ensure the proper VPN passthrough access is allowed.

2) "Login Failed" This is the client's way of saying that the username and/or password supplied to the firewall is incorrect. Please retype your username and password.

*** Note: In Windows ensure Internet Connection Sharing(ICS) is disabled under Services.

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If you have any questions or need any additional assistance, please contact the Help Desk at (254) 710-4357.