Website Security

At the end of March, two Baylor students used an automated tool to attack the wireless network at a local restaurant frequented by Baylor students. When accessing various web content, users were presented with an SSL Certificate error similar to the one displayed below. If a user clicked “Yes” accepting the warning, then any of the information sent to the secure site including user account and password could be intercepted.

Based on information received from law enforcement officials, Baylor understands that fewer than 20 Baylor accounts were intercepted during this event. All Baylor users whose information was captured have been notified to change their passwords. It is important to note that at no time during this incident were Baylor University’s networks or servers compromised in any way. The problem was isolated to a wireless connection provided by a venue off campus.

Users are cautioned to take careful note whenever they are presented with a certificate error. Failure to understand the nature of the warning and to proceed carelessly can result in the user becoming a victim of this type of attack. During normal Internet usage users should not be presented with these types of certificate errors. If presented with a certificate error, such as the in the example shown below, the default action should be to disallow or click “No” on the warning.

If you are presented with an error like this while on the Baylor network please click “No”.

Tips for keeping your information secure can be found at: www.baylor.edu/bearaware. If you have questions please contact the HelpLine at 710-4357.