

Title: Baylor Phone Follies

Synopsis:

This short video demonstrates several phone follies encountered in typical phone conversations at the workplace. The video includes 10 short reenactments:

- 1) The Case of the Missing Information
- 2) The Case of the Missing Document
- 3) The Case of the Caller Lost in Space
- 4) The Case of the Broken Record
- 5) The Case of the Texas Relay
- 6) The Case of the Confused Caller
- 7) The Case of the Eternal Voice Mail
- 8) The Case of the Heavy Sigh
- 9) The Case of the Uncomfortable Silence
- 10) The Case of the Unhelpful Response