

Title: Quest for Excellence XIV (CD-ROM)

Production Company: Baldrige National Quality Program

Reorder Information: (301) 975-2036 or www.quality.nist.gov

Length: Informational Version: 51 Minutes; Conference Version: 13:15; plus 3 other Baldrige programs

Synopsis:

The informational version gives the background for the Malcolm Baldrige National Quality Award and the companies that received it for the year 2001.

The conference version is a more concise edition of the informational version. It gives the brief background of the award and the companies that received it. The next 3 programs go more in depth on how to begin and continue a Quest to Excellence by using the Baldrige process.