

CONNECT

IBRARIES

Back-to-School special edition

I hope you're having a great start to the new school year. Please familiarize yourself with this information, so you may continue to provide excellent service. *Pattie Orr*

Pattie Orr VP for Information Technology/ Dean of University Libraries



New and Improved Version of ClassRoll Now Available

An enhanced version of the verv popular ClassRoll application was made available on August 14. The new features are a photo grid report format roll-checking, support easier to inclusion of student major on the formatted rosters and improved links to instructions for downloading class lists. These updates were made as a result of feedback received from the 2007 Information Systems & Services departmental assessment plan, which included a survey of summer 2007 faculty about their usage of ClassRoll.

BU Home Page Updated

Beginning last spring, a team of ITS and Marketing & Communications staff initiated the task of updating the Baylor home page. The initiative, focusing on student recruitment. Baylor's community of faith, as well as drastically improved navigational schemes, was strategically driven by research and studies published commissioned by the university. As we prepare to launch the new site, we look to spread the excitement of this endeavor and invite you to preview the new page.

Self-Service Knowledge Base Coming Soon

A new personalized knowledge-driven self-service system will be available to the campus community very soon. This Knowledge Base will have generic problem solutions provided by system vendor RightAnswers, as well as customized Baylor solutions added by university staff members. Students and employees will have access to the application through a BearID login and will be able to personalize their view into the system. In the second phase of implementation, users will be able to view their past and present Help Line tickets. For more information, contact Vicky Gerik, director of Client Services.

IM your BaylorLibrarian Service to Launch

On Sept. 5, the Baylor Libraries will officially launch a new instant message service for Baylor faculty, staff, students and other users of the Internet needing research assistance or general information about the Libraries. The *IM your BaylorLibrarian service* will provide research help online via all of the most popular instant messaging (IM) programs. For clients who don't already have an IM account, a handy chat interface is built right into the <u>Ask a Librarian</u> webpage. This service will be available during the Central Libraries regular hours. The Crouch Fine Arts Library will also offer chat reference service.

New Book Processing Services

Book approval plans have been moved from Blackwell to YBP. Library consultants are using YBP's Gobi system to set up "alert" profiles to notify faculty of new books being published in their subject areas. The faculty members receive their alerts via e-mail rather than paper slips they had been getting from Blackwell. The entire procedure streamlines the collection development and acquisitions processes. Two 3M[™] V2 SelfCheck[™] units were ordered Aug. 14 and will be installed by mid-September. One unit will be placed near the main Circulation Desk (Moody 1st), and the other will replace the Patron-Initiated Checkout station at the Jones Information Desk (Jones 1st). Clients will be able to complete the checkout transaction themselves on all books with barcodes on the back. Books added to the collection this summer have barcodes on the back, and approximately 70,000 older items have been re-barcoded so far.

MARC Record Process and Authority Control Process Outsourced

A new <u>Web form</u> has been designed to alert the Bibliographic Access Unit to the availability of vendor MARC record sets for our collections (such as eBook libraries). The form is intended for those involved with selecting or purchasing new collections that have accompanying MARC records or for anyone who hears about records available for current collections. The records will be evaluated to see if they are of sufficient quality to be added to BearCat.

Also, our upgraded authority control service from LTI now provides bibliographic records with updated headings, in addition to authority records. Authority control in BearCat provides a single form of a heading and helpful redirects, which bring together in one place the works of an author, titles in a series, and subject heading forms, so users don't have to think of all the possible variations themselves. Authority control provides better access to materials and broadens research options.

Wireless Gate Counters Now Online

You can see how many people are entering and leaving the Moody Library in real time. The data is available at <u>http://129.62.35.251</u>. "A" represents people entering and "B" people leaving.

Right now, the wireless counters are not capturing people entering through the Jones turnstile, but that information will be available soon.

In addition, the Checkpoint gates installed this summer will be replaced with 3M[™] gates in late August or early September.

OsoFast Delivery for Faculty

Faculty on campus will have an time obtaining research easier materials they need this fall as OsoFast Delivery opens campus-wide. Faculty, except those at the Law School, may request any item housed in a Moody/Jones circulating collection through OsoFast, and Access Services staff will retrieve, check out and deliver the materials to the departmental office

Gift Processing Moved to Collection Development

The receipt and processing of gifts has moved from Acquisitions to Collection Development. Katie McCarty (x4447) has moved to G43 on the Garden Level of Moody Library. Donors leaving books at the circulation desk and other areas should be asked to fill out a revised gift receipt <u>form</u>.

Librarians on the Loose

Baylor reference librarians will begin providing reference and information services this Fall through the *Librarians on the Loose* program. Students will be able to utilize the expertise of these librarians as they take the library to them at the following locations:

> Hankamer School of Business (Mondays, 1 – 3 p.m.)
> Brooks College (Tuesdays, 1 – 3 p.m.)
> Bill Daniel Student Center, 1st floor (Wednesdays, 1 – 3 p.m.)



E-Slips

W.R. Poage Legislative Library Open House and Exhibits Announced

The Baylor Collections of Political Materials at the W.R. Poage Legislative Library functions as a research facility housing the records of former congressmen, Texas legislators, judges and former Lieutenant Governor Bob Bullock, as well as records of local political parties and extremist organizations. Our annual Open House will take place on October 25 from 2-4 p.m. Current exhibits in our gallery document the lives of Judge Jack and Colleen Hightower. Upcoming exhibits include the Bob Darden Editorial Cartoon Exhibit in 2008 and Abraham Lincoln Bicentennial Exhibit in 2009. Visit our <u>Web site</u> for further information.

Fall Calendar of Events for ITS and Baylor University Libraries

September 5: Launch of the new IM your BaylorLibrarian at Jones Library Information Desk

October 12-14: Fall Break weekend – A major upgrade of university information systems to a new version of the Oracle database management system is scheduled for the weekend. This will require that the following major applications be unavailable during those days: Banner Student Information System, Banner Advancement System, BearWeb, ClassRoll, ChairSIS, PAWS. Other university Web-based systems may also be unavailable if they directly access the Banner database.

October 25: Open House at the W.R. Poage Legislative Library, 2-4 p.m.

November 2: Book-signing with Terrell Blodgett, author of *The Land, The Law, and The Lord- The Life of Pat Neff*, at the Carroll Library, 2-4 p.m.

November 3: Homecoming Open House at the Armstrong Browning Library, 9 a.m.-12 p.m.

November 8: Ferguson-Clark Lecture Series presents Ronan Tynan, doctor, singer, paraolympian and author, at Waco Hall, 7 p.m. For more information, visit <u>www.baylor.edu/libraryauthorseries</u>.



E-Slips

What's New in the Electronic Library

WordPress –With WordPress, Baylor's new solution for faculty and staff home pages, you can share your research interests, curriculum vitae and academic information with colleagues at Baylor and beyond, using state-of-the-art blogging technology that is easily maintained with any Internet browser. For more information about how to get your own personal Web site using WordPress, check the <u>POD Web site</u> for upcoming seminars or contact <u>Lance Grigsby</u> by e-mail or by phone at (254) 710-4553.

Podcasting, Wikis and Blogs in Blackboard – Interested in making use of new technologies for teaching and learning? The Electronic Library has integrated new tools into Blackboard to support podcasts, wikis and blogs for use as part of your online course materials. For more information on making use of these and other Blackboard services for your classes, contact <u>John Lowe</u> by e-mail or by phone at (254) 710-7362.

MacBook Pro computers available for checkout - MacBook Pro computers will be available for checkout in Moody Library beginning this fall. With the ability to run Windows XP and Mac OS X software, the 20 MacBook Pros will be fully loaded with productivity, academic, and creative applications, plus a built-in Web camera, FireWire ports, and DVD-burning optical drives. The laptops will be available for checkout in the <u>Information Commons</u> on Moody Library's 2nd floor.

Classroom Performance System (CPS) – CPS is a student response system for the classroom (also known as 'clickers') using wireless radio frequency connectivity. CPS gives instructors and students immediate feedback from the entire class and automates routine classroom activities like taking attendance and grading student work. Any data you collect can be streamed to Blackboard. For more information, please contact <u>Chad Owens</u> by email or by phone, 710-1738.

Rare Civil War Letters online – Letters written during the Civil War by a Confederate major from East Texas have found a new online home at the Baylor University Electronic Library. The Guthrie Civil War Letters are part of a project at the Electronic Library to preserve rare and historic documents and make them available online for research. They are viewable online at <u>http://contentdm.baylor.edu</u>, along with other collections of unique materials.

New Electronic Resources – Over the summer, the Libraries have acquired more than 25 new electronic resources. Some significant titles include:

C19, The Nineteenth Century Comprehensive Organometallic Chemistry, III CQ Political Reference Suite Empire Online Library of Latin Texts Papers of George Washington Times Digital Archive

Additionally, we've purchased all outstanding JSTOR collections, providing access to the complete <u>JSTOR</u> archive of journal holdings. Go to <u>www.baylor.edu/lib/newelecresources</u> for details about these and other new electronic resources, or browse all resources at <u>www1.baylor.edu/ERD/Search/</u>.

