

Baylor University Job Description – Outdoor Adventure

Job Title: **Rock Staff**

Job Summary: All student workers are responsible for all customer service related issues including proper gear usage, climbing instruction, belaying, safety, and maintaining a positive attitude. Furthermore, student workers are responsible for the cleaning, care, and upkeep of equipment at the ROCK and surrounding area. Student workers are directly accountable to a ROCK staff leader (if there is one present); they are accountable to the on-duty Graduate Assistant; they are accountable to all Outdoor Adventure Graduate Assistants; and they are accountable to the Outdoor Adventure and any Campus Recreation professional staff.

Qualifications:

- Students wishing to work at the ROCK in the Outdoor Adventure Program must be work study grant recipients.
- Must have a belay certification from Baylor before training.
- Previous rock climbing, belaying, and customer service experience is preferred but not required.
- Students must be positive, assertive, energetic, and willing to address their peers in difficult and potentially unsafe situations. Students should show initiative, enthusiasm, and support for the Outdoor Adventure program.

Responsibilities:

- Monitor and supervise the use of the ROCK to ensure safety.
- Provide orientation and belay certification for participants.
- Provide a belay for any and all participants wishing to climb the ROCK.
- Provide a spot for any and all participants wishing to boulder at the ROCK.
- Answer questions about rock climbing or any Outdoor Adventure program.
- Handle the check out and proper usage of provided climbing gear.
- Handle the check in of climbing gear including daily gear inventories.
- Ensure that participants are belaying properly, using required commands, and exercising safety while using the ROCK.
- Provide ongoing inspection of ropes, daisy chains, harnesses, and all technical gear.
- Be able to orient new climbers to the ROCK and issue the appropriate membership.
- Be able to explain the chalk bag rental process and issue the appropriate membership.
- Complete any and all required paper work and documentation and file it properly.
- Clean holds as needed and asked.
- Keep the ROCK area neat and clean.
- Keep the ROCK surface neat and routes well marked.
- Report all injuries and emergency situations.
- Enforce all policies and procedures governing the usage of the ROCK.
- Report and record all incidents involving misconduct or damage to person or property.
- Report and record definite or potential hazards and unsafe conditions to the Outdoor Adventure Coordinator, Campus Recreation professional staff or Graduate Assistants.
- Perform other duties as assigned.