Steps for clearing Java cache — Mac OS X

1. Click on the “Finder” icon located in your dock.

2. Click “Applications”, and then click the “Utilities” Folder.

3. Double-click the “Java Preferences” icon.

4. Click on the tab labeled “Network” and then click the button labeled “Delete Files...”.
5. Ensure that both check boxes are checked and then click the “OK” button.

![Java Preferences](image)

6. Close the Java Control Panel.

Then be sure to **close all browser windows** and start Banner again in a new window.

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1 Boston University (http://www.bu.edu/tech/web/course-sites/blackboard-vista/how-to/clear-java-cache/mac/)