# Computer Resource Guide

| SERVICES | DESCRIPTION | RESOURCES |
|---|---|---|
| **Baylor Systems** | | |
| AirBear | Information on connecting laptops or mobile devices to Baylor's wireless network. | AirBear |
| BearSpace | Web-based network file storage system for faculty and staff, provides 5 GB of disk space. | BearSpace |
| BearWeb (Web for Employees) | BU's online system which allows faculty/staff access to personal information and HR/payroll. | BearWeb |
| LANDesk | Register your department computers and access the database for your group's equipment. | LANDesk |
| Outlook Web Access | Use this website to check your Outlook email via the web from any computer anywhere. | Outlook Web Access |
| Tivoli Computer Backup | Tivoli provides the option of automated or user-initiated backups and file recovery. | Tivoli |
| VPN | Provides the security and convenience of accessing the BU network at home or when traveling. | VPN |
| **Teaching Resources** | | |
| Blackboard | Online course management system used campus-wide at Baylor. | Blackboard |
| ClassRoll | Class roster software that provides faculty access to rosters in three different formats. | ClassRoll |
| Classroom Response Systems | Interactive "clicker" technology available to faculty at no cost to department. Contact Nils Holgersson. | Classroom Response System |
| Echo360 | Capture your classroom lecture including computer images for online publication. | Echo360 |
| Electronic Library Resources | Access a wide selection of databases and journals from your computer. | Electronic Library Resources |
| Presentation Classrooms | View CAS presentation classrooms and access printable instructions for the devices in each. | Presentation Classrooms |
| TurnItIn | Web-based plagiarism detection/prevention service available to faculty. | TurnItIn |
| Video Conferencing Rooms | Allows faculty collaboration across the country or globe, as well as various distance meetings. | Video Conferencing |
| **Faculty/Staff Resources** | | |
| Conference and Event Planning | Find a list of things to think about before deciding to host a conference or special event. | Conference Planning |
| Equipment Exceptions | Some equipment purchases require approval from the dean of the College. | Policy Exceptions |
| Equipment Purchases | Check Baylor's policy for new desktops, laptops, printers and projectors. | Purchasing Guidelines |
| Home Software | Anti-virus protection and software available for download on home computers. | Home Software |
| Individual Websites | WordPress is offered to faculty and staff as a web site design tool; use it to build your Baylor website. | Home Pages |
| Laptops and Projectors on Loan | Equipment available from ITS for temporary checkout. | Loan Equipment |
| Professional Development | Workshops, lunch and learn opportunities, training, and a library of books and videos for learning. | Center for Learning & Leadership |
| Smart Phones | View types of data devices offered through Baylor, as well as contact info for departmental purchase. | Smart Phones |
| Software Directory | List of applications available to download on Baylor network. | Supported Software |
| Temporary Network Access | Network access on campus for departments who host short-term guests. | Temporary Network Access |
| **General Technology Assistance** | | |
| Help Desk | Call or e-mail the Help Desk to report a technology problem. | x4357 or helpdesk@baylor.edu |
| Network Troubleshooting | This guide can be of assistance when trying to fix a networking problem. | Network Troubleshooting |
| Online Documentation | Instructions and other resources available for a whole host of Baylor supported software. | Document Library |
| Safe Computing | PGP, password storage, confidential files, financial data, and how to avoid internet/email scams. | Safe Computing |
| Self-Service Help | Search a database of frequently asked questions about technology at Baylor. | Self-Service Help |